Blackboard

Global Consulting – Platform Services
ANALYTICS FOR LEARN HEALTH CHECK

With today's classroom technologies, academic institutions have the potential to capture a tremendous amount of data. With **Blackboard Intelligence Analytics for Learn** administrators, instructional designers, and faculty are able to utilise this data, turning it into actionable information that enables them to improve learning outcomes.

For institutions that want to take complete advantage of their Analytics for Learn solution, Blackboard offers the **Analytics for Learn Health Check Service**. This service helps ensure that, through all stages of deployment and daily use, your institution has:

- Full confidence in the integrity of your data
- A process in place so that you can identify problems early, and provide immediate remediation
- The ability to fully capitalise on emerging use cases

Covering both strategic and technical considerations

The Health Check service comprises two key streams of activity:

- **Strategic Review –** against the plans made during your initial implementation, and provides guidance on interventions, training, and communication. If new requirements from your organisation have emerged following the completion of your implementation phase, Blackboard can help you adapt your deployment model to meet them.

- **Technical Review -** the current state of your data model to identify if any changes to the source data from your Student Information System are having a negative or unexpected impact on reports. Additionally, ensures that any data gaps caused by network downtime are filled. In addition, Blackboard will review the status and performance of the Analytics for Learn server(s) to ensure that they are performing optimally, and liaise with managed hosting (where applicable) or your server maintenance team to recommend changes.

The Analytics for Learn Health Check service can be delivered every 6 or 12 months, with continuity provided via 3-month progress calls. The service can be purchased annually, or at a discount for a 3-year subscription.

For more information, visit blackboard.com

Blackboard