



Consulting Services: Moving Blackboard Learn to SaaS and the Ultra Experience

As you are moving to a SaaS deployment and the Ultra experience, our services help to ensure a smooth and well organized path to deeper adoption and student engagement.

Planning for change is never easy, but Blackboard can make it easier by providing technology planning services that are holistic and aligned with your technology objectives and goals.



We can provide best practices advice for building your courses to increase engagement.

Consulting and Training Services for moving to SaaS

Academic Technology Planning

Align your migration plans with your overall institutional strategy. We work with you to uncover LMS usage and develop an effective plan for ongoing adoption. Standard Academic Technology Planning Services provides basic best practices and advisement on transitioning to SaaS, including planning for the continuous improvement cycles and the shift in focus to learner centricity. Data Driven Academic Technology Planning Services makes use of deep data usage insights to inform transition plans which will more deeply inform the project plan for your institution. Academic Technology Planning Services are available either on a one-time or a recurring basis. The basic engagement is available as part of Learning Essentials and Learning Insight. Expanding to the recurring plan is our recommendation for the move to SaaS to assist with change management and ongoing adoption.

Building Block Evaluation

We can assist with evaluating your custom building blocks and provide in-depth guidance on how to refactor them or achieve your objectives through new architectures. This evaluation is offered at no additional charge for ICM covered building blocks.

Extensibility with REST and LTI standards

As the Blackboard architecture shifts to cloud-based deployments with modern, highly flexible and responsive user interface, the preferred integration pattern for extensibility is shifting to out-of-process applications based on LTI and associated standards and REST web services. We offer workshops and online training delivery by industry experts with many years of experience in the education and publishing industry to bring you up to speed on this new approach to extensibility.

In addition to training, Blackboard Consulting is available to develop or migrate existing and new applications to Ultra.

SIS Framework Mentoring and related services

We provide 1:1 guidance on setting up SIS integrations, assisting you with configuration as well as best practices considerations. These services provide the support you need to automate the transfer of user, course and enrollment information to your SaaS deployment of Blackboard Learn. We'll work with you to identify key data elements, behaviors and business rules.



Training Program Development

Training is a time intensive proposition for many institutions, especially with a continuous delivery model. To help ease the burden of continuous Professional Development, our licensed training materials are maintained, updated, and distributed to you after each major functionality release. Ensure your faculty are up to speed on new features and are making the most of LMS functionality. We offer continually updated materials as a subscription service, and provide access to a community of peers who can share best practices. Our training includes online courses and onsite training for system administrators and for teachers, course designers, and other staff. From adoption and implementation to course delivery and enhancement, our flexible training solutions meet you where you are, supporting your goals and helping you get the most value from your technology.

Consulting and Training Services for moving to the Ultra experience

Course Design Services

Design and develop courses in alignment with Ultra capabilities. Ensure your team is equipped with best practices and the most efficient techniques to take advantage of new capabilities and deliver quality online learning experiences.

Academic Technology Planning

We highly recommend continuing your Academic Technology Planning engagement after the move to SaaS to support your institution on an ongoing basis through change management associated with Ultra adoption.

Training Services

We offer both facilitated, online courses as well as on-demand webinars to help faculty design quality courses and best deliver them with the Ultra experience.

Project Management and Flex Hours Services

Beyond our existing Project Management services, Blackboard can support you through technology transitions by serving as an extension to your team to help you manage deliverables and timelines, and managing stakeholder input to drive desired change. If you do not have an in-house PM team or if you need additional PM support, we are here to help. Our Project Management Services include detailed project plan and ongoing tracking, sample communication artifacts, and a summary engagement report. We also offer flexible hours – a designated allocation of consulting credit to be applied to transition activities as needed, when needed.

For pricing and details, please contact your Blackboard Sales Professional

Blackboard.com

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