Deliver a best-in-class experience for your students and meet their needs without adding constraints to your own organization.

Blackboard Chatbot can work on variety places on campus:

- Admissions
- Financial Aid
- IT Services
- Online Programs
- HR, Student Affairs, Housing
- Career Services

Blackboard Chatbot powered by Ivy.ai delivers automated personalized answers to streamline the customer experience and reduce cost. Blackboard Chatbot can simulate a chat with a user in natural language to improve resource capacity and improves student experience.

Institutions across the world are looking for ways to engage students in order to increase their enrollments and retain students. Chatbots can help bridge the gap of institutional silos and communication challenges in order to increase student enrollment and retain students. Blackboard Chatbot powered by Ivy.ai allows institutions to proactively reach students through nudging/campaigns and respond to student inquiries with institutional enterprise knowledge.

Enhance your Blackboard Student Success services with Blackboard Chatbot:

**AUTONOMOUS LEARNING**
Chatbot is always learning and improving using data and supervised learning

**PERSONALIZATION**
Chatbot can be integrated with a variety of platforms to provide a personalized experience

**ANALYTICS & INSIGHTS**
Complete transparency into the performance of your bot by analyzing bot accuracy, high-usage periods, and statistics

**SEAMLESS HAND-OFF**
Live advisors are ready to step in at any time and provide a smooth transition from the bot to a human.

LEARN MORE AT BBSS.BLACKBOARD.COM