Overview
The Blackboard Learning System™ offers organizations the resources necessary to achieve these important goals. Blackboard Snapshot Administration training introduces participants to the general principles and processes around using snapshot integration. Participants will work with examples and sample files to execute basic commands. This workshop does not address an institution's specific data source or modify current snapshot processes that have been previously defined.

Workshop Topics and Outcomes

- **Introduction.** Understand the value proposition for system integration; Compare and contrast non-integrated systems and integrated systems; Describe the benefits of integration at the institutional, faculty, and student-level; Analyze the Blackboard database architecture.

- **Overview of Data Source and Blackboard Integration.** Identify common admin tasks using the graphical user interface and discuss automation needs; Understand components of server-side administration – the Snapshot engine; Identify modes and snapshot tools; Define snapshot file types.

- **Application of Snapshot.** Create and execute general files; Run basic snapshot commands.

- **Snapshot Use Cases.** Identify functions and efficiencies of using snapshot such as user maintenance, user creation, course creation, and course maintenance; Discuss examples of institutional uses of snapshot.

- **Operations Management.** Navigate Behind the Blackboard for advanced data integration documentation; Troubleshoot and report system issues (Integration and Customization Maintenance – ICM).

Who Should Attend
System administrators and support personnel using:
- Blackboard Learning System 8.x

Duration and Costs
- Workshop is 2 days in length (6 hours of instruction each day)
- $10,000 USD for up to 15 participants (training consultant travel and expenses are not included in the cost)

For any questions, please email training@blackboard.com or contact your Client Manager.