



Blackboard Inc.'s Phoenix, AZ training facility is located on the second floor of the building in which Blackboard leases offices at **22601 North 19th Avenue, Phoenix, AZ 85027**. The main phone number is 1-800-528-0465.

Register for these workshops using the Training Registration Center at <http://trainingcenter.blackboard.com>. Please note that registration for these regional workshops closes **1 week prior** to the listed start date unless the event has been cancelled as per our policy below.

May 2010 (Cancelled)			
Workshop	Price	Dates	System Covered
Blackboard Learn – Community Engagement Administration (for newer users)	\$ 650.00	May 17-18	Blackboard Learn – Community Engagement (Release 9.0)
Blackboard Learn – Course Delivery GUI Administration (for newer users)	\$ 650.00	May 19-20	Blackboard Learn – Course Delivery (Release 9.0)
Blackboard Learn – Content Management Administration (for newer users)	\$ 325.00	May 21	Blackboard Learn – Content Management (Release 9.0)

June 2010			
Workshop	Price	Dates	System Covered
Blackboard Learn - Course Delivery GUI Administration (for newer users)	\$ 650.00	June 21-22	Blackboard Learn - Course Delivery (Release 9.1 - Enterprise)
Blackboard Learn - Course Delivery Essentials (for newer users)	\$ 975.00	June 23-25	Blackboard Learn - Course Delivery (Release 9.1 - Enterprise)

If these events do not meet your schedule or needs, we invite you to review our other regional options:

- Click below to review the workshops being held in our Washington, DC offices. http://www.blackboard.com/resources/training/Reg_Schedule_DC.pdf

CANCELLATION POLICY:

While it is always our hope to conduct these regional workshops as planned, Blackboard Inc. reserves the right to cancel these workshops due to low enrollment or acts of God. **The deadline for cancellation will be 3 weeks in advance of the first day of the week the workshop is scheduled to begin.** Should you register prior to this date, Blackboard Training will contact you to notify you if the workshop has been cancelled. **It is highly recommended that you do not book travel arrangements until that time, or please be sure to book refundable airfare, hotel, etc.**

For any questions, please contact training@blackboard.com.



TRAINING SCHEDULE:

Blackboard events in the Phoenix office begin promptly at 8:30am. Sessions typically conclude by 3:30pm. Lunch will be provided.

TRANSPORTATION:

Sky Harbor International Airport is about 24 miles from the Training Center. If you are renting a car at the airport, the directions to the office are as follows:

- Take I-10 West to I-17 North
- Take the exit for Deer Valley Westbound (towards Deer Valley Airpark)
- Turn left onto North 19th Avenue
- Blackboard’s offices are at the corner of North 19th and Williams Drive

You may also find driving directions at <http://library.blackboard.com/docs/aboutbb/AZDirections.pdf>.

A map of the area can be found below.

LODGING:

There are hundreds of hotels in downtown Phoenix, but we recommend that you begin with the following list, as they are hotels with which Blackboard has a negotiated rate.

Hotel Name	Street Address	Phone Number	Non-Peak Rate	Peak Rate
Courtyard Phoenix North (Marriott)	9631 North Black Canyon	602-994-7373	\$79	\$179
Pointe Hilton Tapatio Cliffs Resort	11111 North 7th St	602-866-7500	\$89	\$174
Residence Inn Phoenix North /Happy Valley	2035 W Whispering Wind Dr	623-580-8833	Ask for Bb Rate.	
Courtyard Phoenix North/Happy Valley	2029 W Whispering Wind Dr	623-580-8844	Ask for Bb Rate.	

You may also try some other nearby hotels in Phoenix, AZ:

- TownePlace Suites Phoenix, Metrocenter Mall/1-17(Marriott), 9425 North Black Canyon Freeway – (602) 943-9510
- Country Inn & Suites By Carlson Deer Valley, 20221 North 29th Ave – (623) 879-9000
- Hilton Garden Inn Phoenix North Happy Valley, 1940 W. Pinnacle Peak Road - (623) 434-5556
- Wyndham Phoenix, 50 East Adams Street – (602) 333-0000

Ask your hotel about ground transportation options! In some cases, the hotel will offer free shuttle service to and from the airport, as well as to and from the Blackboard offices.

OTHER HELPFUL HINTS:

Phoenix weather can range from 30° in the winter to 120° in the summer. We recommend that you check <http://www.weather.com> (use zip code 85027) for the latest updates. Although we try to keep the office temperature around 70°, you may wish to bring a sweater or light jacket.

Blackboard provides lunch for event attendees, and coffee, soda, water and juice are available throughout the day. We can recommend local restaurants for dinner as well, of course.



Blackboard

Consulting

Regional Training Schedule & Area Info Phoenix, AZ April - June, 2010

IN CASE OF EMERGENCY:

Please call the Blackboard office at 1-800-528-0465 or contact the DC-based Training Coordinator, Rita Murphy (rmurphy@blackboard.com or 202-463-4860 x2332).

**Map of area near Blackboard, Inc in Phoenix, AZ
22601 North 19th Avenue, Suite 200, Phoenix, AZ 85027**

