

# Blackboard Professional Education Solutions

	Blackboard ProSites	Blackboardlearn <sup>+</sup>
<b>General</b>		
Deployment model	Hosted on a shared server	Hosted on a dedicated server or by client
User Limit	200 users. For an additional fee, additional users can be added up to 500	Unlimited
Course Size Limit	50 MB	Unlimited
Course Cartridges	Not available	Access to publisher-developed content
Language Packs	Not available	Available in 15 languages
Building Blocks	Not available	Full access: payment capture, webinar, certification creation, etc.
<b>Product Capabilities</b>		
Brand Customization	Branded website including unique URL, banners, logo, and graphics	Front-end portal capabilities and entry page customization
System Admin Privileges	Limited to course/user creation and enrollment. Customization at course level	Full capabilities plus ability to customize courses on system-wide level
User Privileges	Set privileges at course level only	Set privileges at system-wide level
User Maintenance	Admins can add, enroll, create, and remove users. Instructors cannot add or enroll users.	Admins and instructors can add, enroll, create, and remove users.
Roles	Can set course roles only	Can set course, system and institution roles
Course Catalog	Not available	Available [ie: Self Registration]
Integration to other systems	Not available	Available [ie: SIS, LMS, CRM, etc.]
Custom Authentication	Not available	Available [ie: LDAP]
Usage Reporting	Course usage available	Course and system usage available
<b>Product Support</b>		
Telephone	24 x 7	24 x 7
Online ticket submission and chat	24 x 7	24 x 7
Community Resources	Not available	Full access to tutorials, wikis, usergroups and learning materials
Upgrades	Approximately every 24 months	Client-driven