

# Blackboard Professional Education Solutions

	Blackboard ProSites	Blackboard learn <sup>+</sup>
<b>General</b>		
Deployment model	Hosted on a shared server	Hosted on a dedicated server or by client
User Limit	200 users. For an additional fee, additional users can be added up to 500	Unlimited
Course Size Limit	\$1,750 Capacity fee for storage needs over 2.5 GB	Unlimited
Course Cartridges	Not available	Access to publisher-developed content
Building Blocks and Course Cartridges	Not available	Full access: payment capture, mobile, publisher cartridges, Echo 360, attendance module, NBC Content, etc.
URL or Domain Name	Modified Domain required Ex. XXXX.Prosites.Blackboard.com	Unrestricted
<b>Product Capabilities</b>		
Brand Customization	Branded website including unique URL, banners, logo, and graphics	Front-end portal capabilities and entry page customization
System Admin Privileges	Limited to course/user creation and enrollment. Customization at course level	Full capabilities plus ability to customize courses on system-wide level
User Privileges	Set privileges at course level only	Set privileges at system-wide level
User Maintenance	Admins can add, enroll, create, and remove users. Instructors cannot add or enroll users.	Admins can add, enroll, create, and remove users.
Roles	Can set course roles only	Can set course, system and institution roles
Course Catalog	Limited Availability	Available [ie: Self Registration]
Integration to other systems	Not available	Available [ie: SIS, LMS, CRM, etc.]
Custom Authentication	Not available	Available [ie: LDAP]
Usage Reporting	Course usage available	Course and system usage available
<b>Product Support</b>		
Telephone 866-360-1220	Responses delivered 9am - 6pm Mon-Fr	24 x 7
Online ticket submission 24X7	Responses delivered 9am - 6pm Mon-Fri	24 x 7
Behind the Blackboard	Not available	Full access to tutorials, wikis, usergroups and learning materials
Upgrades	Approximately every 24 months	Client-driven

