Focus on Results, Not Implementation

We want to ensure your success with Blackboard Learn and believe that through training, mentoring, Lunch & Learn sessions, customized training materials, and professional development planning that your institution can successfully rollout Learn to your faculty and instructional staff.

Our Solution

This training package is designed for new and existing customers to assist in supporting their end users in the Blackboard Learn platform. As such the package includes synchronous training with a certified Blackboard platform trainer, 12 months of faculty mentoring and training, and a professional development package designed to support your institutions master training team. The package is designed to be renewed annually to keep your faculty up-to-date on all the features and functionality available in Blackboard Learn.

Package components:

- Learn Teaching Readiness Workshop
- Faculty Mentoring Service
- Webinar Series: Lunch & Learn
- Training Program Development (TPD) Solution

Learn Teaching Readiness Workshop

This workshop provides hands-on instruction covering numerous course building, assessment, and communication tools available in Blackboard Learn. A variety of activities and best-practice discussions provide a thorough understanding of how to manage teaching tasks efficiently and create dynamic learning environments for students. Blackboard Training uses a modular training format that allows clients to create a targeted experience for participants based on their training and implementation needs. Clients choose up to 7 modules to form a custom experience that best addresses their needs and institution’s adoption strategy. This workshop is intended for Instructors, Course Builders, and Supporting Staff who will be creating, using, or managing courses using Blackboard Learn Original or Ultra Course View. This workshop is delivered onsite in 3 ½ consecutive days or remotely using Blackboard Collaborate. For more information visit our site.

Faculty Mentoring Service

This service is designed to provide one-on-one mentoring to an institutions’ faculty members. Through this personalized service, faculty at different levels of experience and understanding of online learning can expand their skills and knowledge by working directly with a Blackboard product expert. The service consists of 60 hours of one-on-one remotely delivered meetings. A Blackboard training expert will conduct weekly office hours for which faculty can register.

Learn Webinar Series: Lunch & Learn

Blackboard will deliver a total of 12 one-hour Lunch & Learn webinars—one every month over the course of one year—on various product-related topics. Each session will be recorded and the client will
have the opportunity to share the recorded webinar with their faculty. A specific list of topics will be crafted working hand in hand with the client to best meet their institution’s needs. Sample topics:

- **Is this homework?** In this session, we will review the steps for creating, managing and grading assignments. Discussion will include individual and group assignments, rubrics and reporting.
- **How are they doing?** In this session, we will talk about creating and deploying tests. Best practices for grading and reporting will be discussed.
- **What’s my Grade?** -- In this session, we will review the gradebook including setup, grading schema and posting grades.
- **Students are Mobile.** In this session, we will review the Bb Student App including how to view content from within the App, participate in Discussion, submit assignments and participate in Collaborate sessions. Best practices for designing for mobile learning will as be discussed.
- **Product Roadmap.** During this session, we will talk with the Blackboard product team to learn about new features and functionality planned for Learn.

**Training Program Development (TPD) Solution**

The Training Program Development solution, TPD, is a comprehensive professional development package that provides organizations with the resources needed to build a self-sustaining training program at their institution. The TPD solution provides ongoing, unlimited access to training materials designed to enhance learner outcomes and promote effective usage of Blackboard Products, allowing an organization’s master training team to focus on training and support instead of the development and maintenance of materials. The solution is designed to provide current and accurate training and support material that an organization’s master instructional team can use to train their learning constituents. The package is updated on a regular basis to match the features and enhancements in the Blackboard products.

Through a series of implementation meetings, the Blackboard TPD Support Team will work with the organization's master training team to ensure that their TPD implementation plan is designed to meet their program’s unique learning, administrative, and user needs. A TPD user’s master instructional team is enrolled in the Blackboard TPD Community of Practice. This CoP is designed to support an organization through their TPD implementation by housing training and support materials and engaging them with other TPD users. TPD materials are accessed via the Blackboard TPD Community of Practice and facilitated from an organization’s Learn and/or Collaborate instance by their master instructional team, allowing an organization the freedom to rebrand and modify the materials to meet their needs. For more information visit our site.

**What are the Next Steps?**

If what we are describing meets your needs then let’s talk further. Contact your Account Executive who can arrange for a team of our experts to talk through your requirements and describe, in more detail, how we would work with you.