Blackboard Learn SaaS deployment in AWS GovCloud

The Blackboard Learn™ SaaS deployment in AWS GovCloud provides a secure and reliable foundation for a world-class learning experience. With AWS GovCloud infrastructure, sensitive data and regulated workloads are hosted securely in the cloud supporting U.S. government compliance requirements including ITAR and FedRAMP. With this deployment option, you have all the benefits of secure cloud architecture combined with the market-leading Blackboard Learn platform, which is characterized by simple, yet powerful workflows, a modern look and feel, and a responsive interface on all devices.

**What are the benefits of Learn SaaS deployment in AWS GovCloud?**

- **Secure infrastructure**
  Deployed on an infrastructure with high security accreditations

- **Enhanced quality**
  Fixes & maintenance more quickly

- **Rapid innovation**
  Enhancements & features more frequently

- **Improved experience**
  Zero downtime updates* 

- **Better support**
  Less variety of versions being supported

- **Peace of mind**
  Experienced Blackboard staff managing operations 24x7x365

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*With Learn SaaS deployment, the vast majority of updates are applied without service interruption. In the event that an update may require a service interruption, this will be communicated well in advance.*
What are the different tiers of Learn SaaS deployment?

To provide you with choice and flexibility in addressing your organization’s deployment needs, we offer two deployment tiers: Plus and Advantage.

### Plus
- Continuous delivery of features and functionality
- Flexible Deployment Option
- Full Building Block support
- Full LTI, web services, and new REST APIs
- Test instance
- Optional staging instance
- Optional direct data access (OpenDB/ASR)

### Advantage
- Continuous delivery of features and functionality
- Flexible Deployment Option
- Full Building Block support
- Full LTI, web services, and new REST APIs
- Test instance
- Staging instance
- Direct data access (OpenDB/ASR)
- Service Delivery Management (SDM)

What is the Flexible Deployment Option available with SaaS Plus and SaaS Advantage?

The Flexible Deployment Option (available with the Original experience) provides more time for you to test your customizations and integrations as well as plan change management activities. You receive security updates and maintenance fixes on a regular basis in order to maintain the highest quality environment, but changes to the platform (new features and capabilities) can be deferred and applied only twice per year (rather than as part of the continuous delivery cycle).

For additional information on Blackboard solutions for government agencies, visit [blackboard.com/gov](http://blackboard.com/gov).