



Communicating and Whiteboarding with Blackboard Collaborate: Enterprise Instant Messaging

BLACKBOARD COLLABORATE LEARNING SERVICES

Whether it is one-to-one communication, group learning sessions, or administrative support, Blackboard Collaborate's enterprise instant messaging capabilities will provide instructors and students alike the ability to add their own personality to their online teaching and learning. Through interactive exercises, participants will learn how the collaborative efforts among Pronto users will help achieve a deeper level of knowledge when providing immediate feedback.

Communicating with Blackboard Collaborate: Enterprise Instant Messaging is appropriate for faculty, support staff, instructional designers, technologist, and project leads.

The following is an example of topics discussed:

Getting Started

- ▶ **Creating Blackboard Collaborate: Enterprise Instant Messaging Account**
- ▶ **Downloading and installing Blackboard Collaborate: Enterprise Instant Messaging**
- ▶ **Interface overview**

A Focus on Collaborative Learning

- ▶ **Automatic population of classmates and courses (Classmates Tab)**
- ▶ **Creating Contacts**
- ▶ **Profiles**
- ▶ **Status settings**
- ▶ **Overview of School tab (if enabled)**

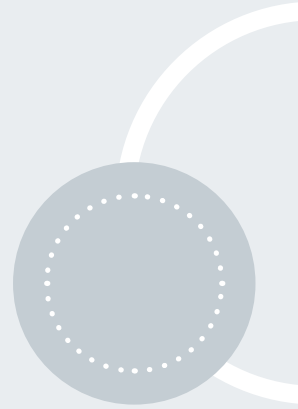
The Key to Communication

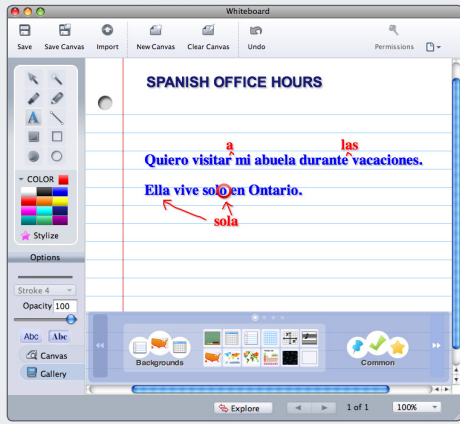
- ▶ **Managing your account and contacts**
- ▶ **Effective uses of blended chat, audio and video conferencing**
- ▶ **One to one chat (multiple tabs)**
- ▶ **Group chat**
- ▶ **Queued chat setup**
- ▶ **Administrating office hours**
- ▶ **Application sharing and beyond**

Number of Participants: 20 Max

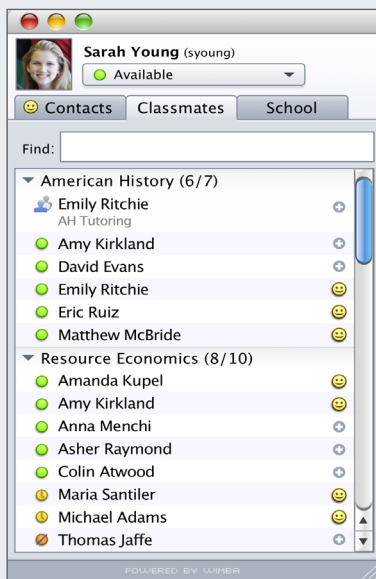
Method of Delivery: Online

Duration: 2 Hours





Interactive whiteboard enables collaborative learning outside the classroom.



Communicate instantly. Courses, organizations, and classmates appear automatically.

Whiteboarding with Blackboard Collaborate: Enterprise Instant Messaging

The key feature to the Blackboard Collaborate Enterprise Instant Messaging Whiteboard is that it supports multiple teaching strategies. This includes modeling and demonstration, prompting, probing and promoting questioning, review of work in progress to reinforcing key points emerging from individual and group work. The Blackboard Collaborate Enterprise Instant Messaging Whiteboard is a rich interactive teaching tool.

Whiteboarding with Blackboard Collaborate Enterprise Instant Messaging will teach you how you can easily increase the pace and depth of student interaction with the use of learning objects, Audio Calling, Video Calling and more.

This session is appropriate for faculty, support staff, instructional designers, technologist, and project leads.

The following is an example of topics discussed:

Getting Started

- ▶ About Whiteboard
- ▶ The Whiteboard Window

Real-time Collaboration

- ▶ Whiteboard Tools
- ▶ Adding and Modifying Objects
- ▶ Addressing your participants

Enhancing your skills

- ▶ Working with Permissions
- ▶ Templates or backgrounds
- ▶ Access saved work

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For more information or to request a meeting with a PS Consultant, please contact your Blackboard Collaborate Sales Representative or email bbcollaborateinfo@blackboard.com.