Technical Services

NETWORK OPTIMIZATION SERVICE

Blackboard Collaborate Network Optimization Consultation Services are designed to develop an efficient technical implementation of Collaborate products on your campus. Our specialists work directly with you to identify and recommend the most effective infrastructure to maximize the performance of your collaboration environment.

Deliverables:

These Services consist of three elements:

▸ Initial Scope Meeting
▸ Network Configuration Assessment and Analysis
▸ Detailed Network Report

Topics:

▸ Understanding Your Network Setup
▸ Identifying Network Connectivity Flow
▸ Reviewing Firewalls/Gateways
▸ Exploring Potential Uses of:
  • Proxy servers
  • Traffic shapers
  • Quality of Service (QoS)
  • Bandwidth throttling
  • VLANs, VPNs, and VPLS
  • Intrusion Detection Systems (IDSs)

▸ Determining Network Connectivity Influencers
  • Preferred methods for pushing updates
  • Anti-virus scanning methods
▸ Investigating Potential Bandwidth Consumption
  • Associating software feature impact
  • Recognizing user load
  • Distinguishing peak times

Blackboard Collaborate Optimization Consultation Services are appropriate for network administrators and Information Technology staff.

Number of Participants: 5-7 Max

Method of Delivery: 2 Webinar or Onsite

Duration: 2 Online of 2 Hours each / 1 day Onsite

For more information or to request a meeting with a Professional Services Consultant, please contact your Blackboard Collaborate Sales Representative or email collaboratesales@blackboard.com.