



NOOK Study and eTextbook FAQs

What is an eTextbook?

An eTextbook is a digital, downloadable version of a physical textbook.

What devices can I read an eTextbook on?

eTextbooks purchased from Barnes & Noble are meant to be read on your computer via our NOOK Study application. You *cannot* use your NOOK or mobile device to read textbooks as the screens are too small to properly view the contents.

Can I read my eTextbook on more than one computer?

Yes, you can read your eTextbook on up to two (2) computers.

Do I need to be connected to the Internet to read my eTextbook?

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I'm having some issues with my book (it won't open or it doesn't look right) — what do I do?

Please call our Customer Service team at 1-800-THE-BOOK and we'll be happy to assist you.

Device Questions

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Features / Tools

What is the "Print to NOOK Study" feature?

"Print to NOOK Study" is a feature that lets you print anything to your NOOK Study application, whether it's a Word Document, PowerPoint Presentation, or an article on the Web. After installing the NOOK Study version 1.5, a print driver for "Print to NOOK Study" will be automatically installed to your computer.

On a PC, to print a document to NOOK Study, simply go to File -> Print and change the Printer Name to "Print to NOOK Study".

On a Mac, to print a document to NOOK Study, simply go to File -> Print -> PDF (bottom left hand corner) -> Print to NOOK Study

The document will be converted to a PDF file and automatically imported into your NOOK Study application.

Does NOOK Study offer any Accessibility features?

In version 1.5.5, NOOK Study began to offer a Beta version of Keyboard Navigation and Text-to-Speech. This will help people with disabilities to better interact with the NOOK Study application:

To turn on/off these features go to the Application tab in Settings AND use the keyboard shortcuts to navigate

Keyboard Navigation:

To activate go to Application tab in Settings or use the hot key **PC:** ctrl+alt+k, **MAC:** cmd+opt+k.

To navigate through the application, use 'Tab' and 'Shift Tab' to move around and 'Enter' and 'Arrow Keys' for further navigation.

To deactivate go to Application tab in Settings or use the same hot key **PC:** ctrl+alt+k, **MAC:** cmd+opt+k.

Text-to-Speech

To activate Text-to-Speech go to Application tab in Settings or use the hot key **PC:** ctrl+alt+s, **MAC:** cmd+opt+s.

As you navigate around the application, speech commands will notify you of where you are and what to do if there are options such as a drop down.

When reading a textbook, 'Space Bar' activates and deactivates the speech of the book. For additional shortcuts, use the hot key **PC:** ctrl+alt+?, **MAC:** cmd+opt+?.

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