



Domain Management for the Blackboard Community System Onsite Blackboard Training

Overview

Domain Management for the Blackboard Community System™ training shares best practices for defining institutional operating units within the application, establishing domains, and configuring their associated properties. It shares best practices for delegating administrative privileges and expanding the use of Domains over time. This workshop is intended for system administrators who will be managing and supporting the Blackboard Community System.

Workshop Topics and Outcomes

- **Blackboard Domain Management Overview.** Identify Domain management requirements; Analyze Domain use cases; Describe the relationship between Domains, system roles institution roles, and system privileges.
- **Establishing the Domain Model Process.** Analyze the institutional organizational structure; Identify roles and responsibilities associated with the institutional structure; Create matching system roles; Map a Domain model to address current and future organizational needs.
- **Configuring and Administering Domains.** Identify Domain capabilities and considerations; Create a Domain; Assign Domain Administrators and corresponding roles; Establish criteria to collect users, courses, organizations, tabs, and modules; Identify best practices for Domain management; Develop a Domain management spreadsheet.
- **Operations Management.** Locate and review the online administrator manual and Quick Tutorials; Navigate Behind the Blackboard for product documentation and release notes; Search the Knowledge Base; Troubleshoot and report system issues.

Who Should Attend

System administrators and support personnel using:

- Blackboard Community System 8.x
- **Note:** Full System Administrator access to Blackboard Community System instance is required.

Duration and Costs

- Workshop is 1 day in length (6 hours of instruction each day) delivered via webinar unless otherwise paired with other onsite training
- \$3,600 USD for up to 15 participants (training consultant travel and expenses are not included in the cost)

For any questions, please email training@blackboard.com or contact your Client Manager.