



Blackboard Learn™

What's New in Community Engagement

Blackboard Regional Training

Overview

The What's New in Community Management workshop provides intensive, hands-on instruction covering the GUI-based administrative functions introduced in the Blackboard Learn – Community Management* technology between Release 8.0 and Release 9.0. Through a variety of activities, including hands-on exercises, participants review how to create branded gateways to deliver unique experiences to different types of users and support vibrant communities of interest and practice. This workshop may be tailored to meet the needs of clients with both customized and non-customized Blackboard Learn implementations.

Workshop Topics and Outcomes

- **What's New Overview.** Identify the administrative and user-focused enhancements; Locate new tools and features on the Administrator Panel.
- **Managing Themes and Brands.** Select a system theme**; Manage a color palette**; Discuss how to modify the Cascading Style Sheet (CSS)** to create new Themes; Create and manage a brand with enhanced theme; Discuss Direct Access benefits and its set-up process; Customize Login Page**.
- **Delivering Targeted Content.** Manage tabs and modules with Action Links and Menus**; Discuss use cases for and Establish a Tab Group**; Preview tab groups by institution role.
- **Domain Management.** Define Domain capabilities; Map a Domain model to address current and future organizational needs; Establish System Roles to match identified roles; Create a Domain and assign an administrator***; Establish criteria to collect users, courses, organizations, tabs, and modules within the Domain; Identify best practices for Domain management.
- **Organization and Discussion Board Management.** Identify changes in the graphical user interface within the Organization environment for Leaders and Participants; Create, manage, categorize, and remove Organizations using the Action Links and Menus**; List and modify Organization information using the new search tools; Enroll users from the new location; Archive, restore, import, export, copy, and recycle courses using the new queued processes; Establish and reveal new Discussion Board Forums using Institution Roles.
- **Operations Management.** Discuss best practices for managing the Community Engagement technology; Locate and review the online administrator manual and Quick Tutorials; Navigate Behind the Blackboard™ for product documentation and release notes; Search the Knowledge Base.

* **Note:** Prior to Release 9.0, this was known as the Blackboard Community System™.

** **Note:** Indicates features and functions specific to Blackboard Learn™, Release 9.0

*** **Note:** To create Domains, participants will need full System Administrator access to a Blackboard Learn instance.

Who Should Attend

System administrators and support personnel using:

- Blackboard Learn™ - Community Engagement module (Release 9.x)

Duration and Costs

- Workshop is 1 day in length (6 hours of instruction)
- 325 USD



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Training Location and Format

This training will take place as part of our synchronous regional schedule. Blackboard Inc.'s synchronous regional training sessions take place using the WebEx meeting and training platform in combination with an audio conference via telephone. Specific web meeting links and phone conference numbers are distributed in advance of each event. Please see the general event information included below the schedule for more information.

Registration Information

Register for these workshops using the Blackboard Training Registration Center at <http://trainingcenter.blackboard.com>. Please note that registration for these regional workshops closes **1 week prior** to the listed start date unless the event has been cancelled as per our policy below.

Cancellation Policy

While it is always our hope to conduct these regional workshops as planned, Blackboard Inc. reserves the right to cancel these workshops due to low enrollment or acts of God. **The deadline for cancellation of synchronous workshops will be 1 week in advance of the first day of the week the workshop is scheduled to begin.** Should you register prior to this date, Blackboard Training will contact you to notify you if the workshop has been cancelled.

For any questions, please contact training@blackboard.com.

Schedule

| PARTICIPANTS LOCATED IN: EUROPE, MIDDLE EAST and ASIA | | | |
|--|-----------|---------|--|
| July 2009 (All workshops below will begin promptly at 9:00 and conclude at 16:00 (GMT +1)) | | | |
| Workshop | Price | Dates | System Covered |
| What's New in Community Engagement (for Community System Classic users upgrading to Release 9.0) | \$325.00 | 21 July | Blackboard Learn – Community Engagement (Release 9.0) |
| What's New: Administering Course Delivery (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | 22 July | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |
| What's New: Teaching with Course Delivery Part 1: Managing Course Content and Interaction (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | 23 July | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |
| What's New: Teaching with Course Delivery Part 2: Managing Assignments, Assessments and Groups (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | 24 July | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |



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PARTICIPANTS LOCATED IN: NORTHEAST, SOUTHEAST, EAST NORTH CENTRAL, and EAST SOUTH CENTRAL UNITED STATES; CARRIBBEAN; and LATIN AMERICA

August 2009 (All workshops below will begin promptly at 9:00 a.m. Eastern Time and conclude at 4:00 p.m. ET)

| Workshop | Price | Dates | System Covered |
|--|-----------|----------|--|
| What's New in Community Engagement (for Community System Classic users upgrading to Release 9.0) | \$ 325.00 | August 4 | Blackboard Learn – Community Engagement (Release 9.0) |
| What's New: Administering Course Delivery (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | August 5 | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |
| What's New: Teaching with Course Delivery Part 1: Managing Course Content and Interaction (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | August 6 | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |
| What's New: Teaching with Course Delivery Part 2: Managing Assignments, Assessments and Groups (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | August 7 | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |

PARTICIPANTS LOCATED IN: NORTHWEST, SOUTHWEST, WEST NORTH CENTRAL, and WEST SOUTH CENTRAL UNITED STATES; and LATIN AMERICA

October 2009 (All workshops below will begin promptly at 9:00 a.m. Pacific Time and conclude at 4:00 p.m. PT)

| Workshop | Price | Dates | System Covered |
|---|-----------|-----------|--|
| What's New in Community Engagement (for Community System Classic users upgrading to Release 9.0) | \$325.00 | October 6 | Blackboard Learn – Community Engagement (Release 9.0) |
| What's New: Administering Course Delivery (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | October 7 | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |



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|--|-----------|-----------|--|
| What's New: Teaching with Course Delivery Part 1: Managing Course Content and Interaction (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | October 8 | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |
| What's New: Teaching with Course Delivery Part 2: Managing Assignments, Assessments and Groups (for Learning System Classic users upgrading to Release 9.0) | \$ 325.00 | October 9 | Blackboard Learn - Course Delivery (Release 9.0 - Enterprise) |

If these events do not meet your schedule or needs, we invite you to review our other regional options for face-to-face training opportunities held at our Blackboard Inc. offices:

- [Click here to review the workshops being held in our Phoenix, AZ offices.](#)
- [Click here to review the workshops being held in our Washington, DC offices.](#)

Event Information and Preparation

Participating in a Synchronous Online Event

Blackboard Training synchronous training sessions are held using the WebEx web meeting and audio conferencing software. To participate, you will need:

- Access to a computer which is connected to the Internet
- Access to a phone, or an Internet phone service such as Skype.
- Web meeting links and phone conference dial-in numbers will be provided in advance of the scheduled sessions.
- Please review the technical requirements below.

WebEx Meeting Manager

To start or join a WebEx session you will need to download, install, and configure the WebEx Meeting Manager. The first time you join or start a meeting, Meeting Manager will automatically be installed; however you can also manually download and install it. Note: You must have administrator privileges on your computer to use this installer. There is no charge associated with installing this plug-in.

- Download the installer for your operating system:
 - [Meeting Manager for Internet Explorer in Windows](#)
 - [Meeting Manager for Mozilla Firefox or Netscape browsers in Windows](#)
 - [Meeting Manager for Mac OS X \(PowerPC\)](#)
 - [Meeting Manager for Mac OS X \(Intel\)](#)



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Operating System and Browser Support

| | Windows | Mac OS X |
|--|---|--|
| Operating Systems | 98, 2000, XP, 2003, Vista | 10.3, 10.4, 10.5 |
| Available WebEx Services | All services (See limitations) | Meeting Center Training Center Event Center Sales Center Remote Support (See limitations) |
| Minimum System Requirements | | |
| Processor | Intel or AMD | PowerPC or Intel |
| JavaScript | JavaScript and cookies enabled | JavaScript and cookies enabled |
| Other | Active X enabled (unblocked for IE is recommended) | Apple JRE 5.0 |
| Browsers (Recommended browsers are shown in bold) | | |
| Internet Explorer | 6.0 SP1, 7.0 | |
| Mozilla | 1.7 | |
| Firefox | 2.0 | 2.0 |
| Netscape | 8.1 (XP/2000) | |
| Safari | | 2.0/3.0 (10.4) 3.0 (10.5) |