



Blackboard

Blackboard Learn™

What's New in Course Delivery

Onsite Blackboard Training

Overview

This What's New in Course Delivery workshop provides intensive, hands-on instruction covering the GUI-based administrative and teaching and learning functions introduced between Release 7.2 and Release 9.0 of the Enterprise course delivery* technology from Blackboard®. A variety of hands-on activities and best-practice discussions provide for a very thorough understanding of how to manage administrative tasks, increase administrative efficiency, as well as create engaging and collaborative learning environments for students. It also presents best practices for supporting both Web-enhanced and fully online e-learning implementations.

Workshop Topics and Outcomes

Session 1: Administering Course Delivery

- **What's New Overview.** Describe the administrative and instructional enhancements introduced in the course delivery technology of Blackboard Learn™ between Release 7.2 and 9.0; Identify changes in the graphical user interface of the Administrator Panel; Personalize Administrator Panel content and layout.
- **Roles Definition.** Review System Roles and Course Roles and describe their relationship with User Privileges; Customize existing System Roles and create new System Roles to reflect institutional processes.
- **User Management.** Identify changes in the graphical user interface in the Users area; Create users and assign System Roles within the new interface; List and modify user information using the new search tools; Set users to available/unavailable and remove users; Assign Observers to multiple users within the new observer management area.
- **Course Management.** Identify changes in the graphical user interface in the Courses area; Create, manage, categorize, and remove courses using the enhanced interface; List and modify course information using the new search tools; Enroll users from the new location; Archive, restore, import, export, copy, and recycle courses using the new queued processes.
- **Brand and Theme Management.** Select a system theme**; Manage a color palette**; Discuss how to modify the Cascading Style Sheet (CSS) to create Themes**; Customize Login Page**.
- **Tools and Utilities.** Enable and disable system-wide tools and settings including Avatars** and Notifications**; Copy and edit a Language Pack; Enable Blackboard Scholar® and SafeAssign™; Discuss Blackboard Sync™.
- **Operations Management.** Locate and review the online administrator manual and Quick Tutorials; Navigate Behind the Blackboard™ for product documentation and release notes; Search the Knowledge Base; Troubleshoot and report system issues.



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Session 2: Teaching and Learning with Course Delivery

- **What's New Overview.** Describe the instructional enhancements introduced in the course delivery technology of Blackboard Learn™ between Release 7.2 and 9.0; Explore My Places**; Navigate the course environment as a student and instructor user using Action Menus and Buttons**.
- **Course Building and Content Presentation.** Review course menu enhancements and add Sub-header** and Divider** menu items; Create a Course Module Page** and Review Notification** features; Develop learning objectives and lessons using the Syllabus Builder; Enable Review Status; Deploy content using Adaptive Release.
- **Course Management.** Determine course style setting, including content display options**; Manage the new course tools panel; Set a course Language Pack; Utilize the enhanced copy, recycle, archive, import and export course tools.
- **Assessment and Evaluation.** Prevent plagiarism with SafeAssign™; Submit and evaluate Self and Peer Assessments; Record, modify, and manage all grades in the new Grade Center, including customizing Grade Center settings and views; Monitor student progress using the Early Warning System, Notifications** and Performance Dashboard.
- **Interacting with the new Discussion Board.** Define new Discussion Board roles and settings; Create and manage Discussion Board forums and threads with the new interface; Collect, tag, and flag Discussion Board threads; Search forums and threads using enhanced search capabilities; Grade forums and threads; Review Discussion Board statistics.
- **Creating and Managing Groups.** Identify collaborative learning use cases and considerations; Describe new Group Settings; Create and populate Groups and Group Sets** with self-enroll, manual and random enroll options**; Create a Group Module Page**; Add, monitor and Grade a Group Assignment**; Discuss tips for enabling successful group work.
- **Teaching with Blogs** and Journals**.** Identify Blog and Journal use cases; enable individual, group and course Blogs; Assign individual and group Journals; Discuss best practices for monitoring Journals and Blogs.
- **Social Bookmarking.** Define social bookmarking; Identify capabilities and educational benefits of Blackboard Scholar ®; Establish an account and profile; Install and utilize the bookmarklet feature; Create bookmarks with tags; Establish streams; Search Scholar streams and tags; Utilize the Scholar Course Home Page to incorporate social bookmarking into courses; Discuss social bookmarking best practices.
- **Locating Resources.** Locate and search through the online instructor manual and Quick Tutorials, along with additional resources such as Ask Dr. C, the reference area and Knowledge Base of Behind the Blackboard™, and Blackboard Connections.



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Who Should Attend

Session One: Administering Course Delivery (1 day in length)

- System Administrators and support personnel managing and supporting the move to:
 - Blackboard Learn™ - Course Delivery module (Release 9.x)
 - Blackboard Learning System™ (Releases 7.x, 8.0) – The workshop topics will be modified accordingly for institutions running these previous versions.

Session Two: Teaching and Learning with Course Delivery (2 days in length)

- All users at the institution who collect, share, and discover content using:
 - Blackboard Learn™ - Course Delivery module (Release 9.x)
 - Blackboard Learning System™ (Releases 7.x, 8.0) – The workshop topics will be modified accordingly for institutions running these previous versions.

Duration and Costs

- Workshop is 3 days in length (6 hours of instruction)
- 8100 USD for up to 15 participants in each session (training consultant travel and expenses are not included in the cost)

* **Note:** Prior to Release 9.0, this was known as the Blackboard Learning System™.

** **Note:** Indicates features and functions specific to Release 9.0